



PROACTIVETRAINING  
RTO ID 22295

# EMBRACING THE NEW NORMAL IN MANUFACTURING

Make a Plan Then Make it Better

Welcome. Your webinar will start at 10.00 am.

*© Proactive Training RTOID 22295. Free to share with acknowledgement.*

**WELCOME**

YOUR PRESENTERS

**EMMA DUFFY**

**GREIG RITCHIE**

LEARNING DIRECTOR

LEAD FACILITATOR

PROACTIVETRAINING

RTO ID 22295

# AGENDA

TODAYS WEBINAR WILL COMPRISE OF

20 MINUTE PRESENTATION

10 MINUTE QUESTION AND ANSWER SESSION

Please use the Q&A button on your screen to submit your questions

TODAYS WEBINAR WILL DISCUSS

SUCCESSFULLY PLANNING FOR COVID19 AND THE NEW NORMAL

ENGAGING YOUR STAFF WITH THE NEW NORMAL

ENSURING YOUR NEW NORMAL STICKS

PROACTIVETRAINING

RTO ID 22295

# THE BURNING QUESTIONS



WHY MUST YOU PLAN FOR THE NEW NORMAL?

WHAT IS THE IMPACT IF YOU DON'T HAVE A PLAN?

WHAT CAN YOU DO TO ENSURE SUCCESS?

# THE FOUR PILLARS

COMMUNICATION



PEOPLE AND  
PROCESS



IMPLEMENTATION



TRAINING



# Pillar 1

## COMMUNICATION

### COMMUNICATE YOUR PLAN



SPEED OF  
MESSAGE



TRANSPARENT  
COMMUNICATION



SCHEDULED  
MESSAGING



# Pillar 2

## PEOPLE AND PROCESS

WHAT WILL YOUR 'NEW' NORMAL LOOK LIKE?



SOCIAL AREAS  
CONTROLS



TRACKING  
CONDITIONS



ISOLATION  
PODS



NEW RISK  
CONTROLS

IDENTIFY THE RISKS

# Pillar 2

## PEOPLE AND PROCESS

### POLICY CONSIDERATIONS

KEEP IT SIMPLE

PRIORITISE

CLARITY AND FOLLOW THROUGH

CONSIDER HIDDEN COSTS



SOCIAL AREAS  
CONTROLS



TRACKING  
CONDITIONS



ISOLATION  
PODS



NEW RISK  
CONTROLS



# Pillar 3

## IMPLEMENTATION

IMPLEMENT YOUR PLAN AND FOLLOW THROUGH



EASIEST

SELF CONTROL



LEAD BY EXAMPLE



PEOPLE ARE SOCIAL ANIMALS



CONTROL



# Pillar 4

## TRAINING

### UNDERSTAND & IMPROVE YOUR PLAN

LAUNCH YOUR  
NEW NORMAL



RISK MITIGATION  
WORKCOVER



PROVIDE SUPPORT  
& BUILD RESILIENCE



DEMONSTRATE  
COMPLIANCE



# Pillar 4

## **TRAINING**

### AREAS OF FOCUS

WORKPLACE  
TRAINING



PERSONAL  
WELLBEING



HYGIENE AND  
BEHAVIOURS



AT HOME  
BEHAVIOURS



**GREIG RITCHIE**

30 years industry experience

12 years in vocational training space

Experienced instructional designer

Lead facilitator



My goal is to create a positive change in every workplace I visit!



LUV-A-DUCK

## CERTIFICATE III PRODUCTION TEAM PROGRAM

LEARNING ALIGNED TO

IMPROVING WORKPLACE CULTURE

EARLY REPORTING OF MANUAL HANDLING INJURIES

IMPROVE HAND WASHING AND PPE PROCEDURES



TIBALDI

## CERTIFICATE III PRODUCTION TEAM PROGRAM

LEARNING ALIGNED TO

CCP COMPLIANCE IMPROVEMENT

USE OF PPE

ANNUAL GMP TRAINING REQUIREMENTS



ONE HARVEST [VEGCO]

## CERTIFICATE IV LEADERSHIP PROGRAM

LEARNING ALIGNED TO

DEVELOPMENT OF WASTE REDUCTION PROJECTS  
PROJECT PRESENTED TO SENIOR MANAGEMENT  
3 PROJECTS WERE IMPLEMENTED INTO BUSINESS

# IMPLEMENTING AND TRAINING YOUR NEW NORMAL

The background of the slide features a blue-tinted image of several hands holding together interlocking puzzle pieces. The puzzle pieces are in various shades of blue and green. The overall composition is centered and conveys a sense of teamwork and problem-solving.

CHALLENGES

OPPORTUNITY

HOW IT WORKS



# THE NEW NORMAL



A COVID SAFE  
WORKPLACE



NEW POLICIES  
AND PROCEDURES



INCREASED  
RISK

WHAT ARE THE CHALLENGES?

# THE CHALLENGES



## TEAMS

DISRUPTION

CONFLICT

UNCERTAINTY

ANXIETY



## SCRUTINY

AUDITS

NON-COMPLIANCE

GMP



## PRODUCTION

INCREASED COSTS

REDUCED CAPABILITY

REDUCED BUSINESS

# THE OPPORTUNITY

WE ARE OFFERING YOU THE OPPORTUNITY TO PROVIDE YOUR TEAMS THE SUPPORT THEY NEED TO NAVIGATE THE TRANSITION TO A COVID SAFE WORKPLACE.

**CERTIFICATE III IN FOOD PROCESSING**

**CERTIFICATE IV IN LEADERSHIP AND MANAGEMENT**

**BESPOKE STAND ALONE CLASSES**

E.G. INFECTION CONTROL IN THE WORKPLACE

# ENSURING SUCCESS

## NEW NORMAL

**CERT III FOOD  
PROCESSING**

OHS  
FOOD SAFETY  
QUALITY

**CERT IV LEADERSHIP  
AND MANAGEMENT**

EFFECTIVE LEADERSHIP  
TEAM DYNAMICS  
AGENTS OF CHANGE

**BESPOKE SHORT  
COURSE**

COMPLIANCE  
GMP  
COVID SAFE

# HOW IT WORKS

WORKSHOPS

A safe and productive space to workshop the challenges being faces

MENTORING

One on one discussions/ support to assist with individual challenges

CONTINUOUS IMPROVEMENT

A focus on identifying issues and potential solutions

A nationally recognised qualification

QUALIFICATION



## YOUR NEXT MOVE

**SAFE WORK AUSTRALIA** [safeworkaustralia.gov.au/collection/covid-19-resource-kit](https://safeworkaustralia.gov.au/collection/covid-19-resource-kit)

**AUSTRALIAN GOVERNMENT DEPARTMENT OF HEALTH** [health.gov.au/resources/apps-and-tools/covid-19-infection-control-training](https://health.gov.au/resources/apps-and-tools/covid-19-infection-control-training)

**SUPERFRIEND** [superfriend.com.au/covid-19-support/](https://superfriend.com.au/covid-19-support/)

**5 WAYS TO WELLBEING** [5waystowellbeing.org.au/](https://5waystowellbeing.org.au/)

## NEW & ENHANCED TECHNOLOGY

**[BINAH.ai](https://binah.ai)** Realtime health and wellbeing applications

Temperature scanners

Occupancy density scanners via existing security cameras

# QUESTIONS

## PROACTIVE TRAINING

[proactivetraining.com.au](http://proactivetraining.com.au)

[info@proactivetraining.com.au](mailto:info@proactivetraining.com.au) | 03 9521 2553

## EMMA DUFFY

[emma@proactivetraining.com.au](mailto:emma@proactivetraining.com.au) | 0412 544 508

## GREIG RITCHIE

[greig@proactivetraining.com.au](mailto:greig@proactivetraining.com.au) | 0417 688 131